j5create®

2.5" SATA to USB 3.0 External Hard Drive Enclosure

JEE251

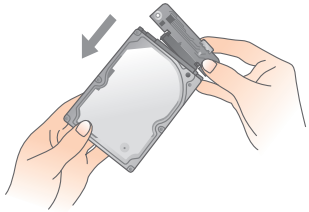
System Requirements

- Microsoft Windows 8.1/ 8/ 7/ Vista/ XP/2000 (32-bit or 64-bit) Windows Server compatible
- Mac OS X
- Linux OS
- Available USB port (USB 3.0 is recommend)

Mac | Windows | Linux Compatible

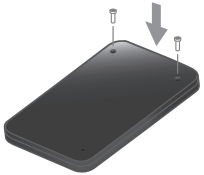
Setup

1. Open the external hard drive enclosure and connect the 2.5" SATA hard drive to the SATA connector on the circuit board.



2. Place the SATA hard drive in the back cover of the hard drive enclosure.

3. Put the front of the hard drive enclosure on top and fasten the two screws.



4. Place the rubber casing around the hard drive enclosure.

STOP!!

If you have any issues using this product, please try the instructions below before returning the product.

1. The User Manual

Contains detailed instructions and a troubleshooting section, many common issues can be easily resolved by reading the user manual.

2. Online Support

Please visit the j5create website (www.j5create.com) to find the latest software for your device. If you are still experiencing issues, you can submit a trouble ticket through our j5 web support. Your ticket will be responded within 24 hours.

3. Telephone Support

Please call us @ +1-888-988-0488 and one of our support technicians will be very happy to assist you.We stand behind our products and it is our goal to provide you with world class support.

TECHNICAL SUPPORT

Toll free number: +1-888-988-0488
Business Hours: Mon. – Fri. 10:00 a.m – 7:00 p.m E.S.T
Email: service@j5create.com